



“As a business owner, I know you don’t have time to waste on technical and operational issues. That’s where we *shine!* Call us and put an end to your IT problems finally and forever!”
Larry Owens, President, IntegrIT Network Solutions, Inc.

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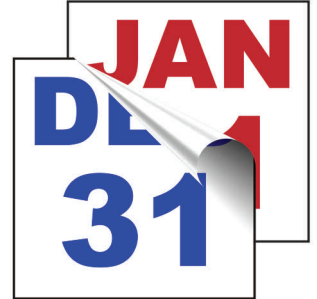
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Bits-N-Bytes

“Insider Tips To Make Your Business Run Faster, Easier, And More Profitably”

As one year comes to a close, another exciting year is upon us at IntegrIT Network Solutions!



It just amazes me how fast the years are passing us by. The days are getting shorter, the temperature is dropping, and folks are getting ready for the holidays signaling the end of another year. It seems like only yesterday that we were toasting in 2009, yet we only have a few short weeks left on the calendar!

As the economy begins to show signs of life, we hope that you have been able to weather the storm and are in position to grow your business during the remainder of the year and into 2010. We have been fortunate to maintain solid growth this year due to having many customers that have remained strong and our ability to offer cost saving IT solutions.

As 2009 comes to a close, I'd like to take a moment to reflect on the many things we accomplished in an effort to better serve our customers:

- Implemented a new ticketing system for support.
- Activated better billing and tracking system, providing more documentation for the services we provide during the month.
- Started providing monthly network reports that document server activity.
- Gone Paperless and made it easy for our customers to receive and pay bills by offering monthly bills via email and the ability to pay those with MasterCard, Visa, or AMEX.
- Ability to offer financing to our customers for new equipment purchases.
- Hiring of a Vice President of Business Development.
- Launch of our blog site to make it easier for our customers to get information.
- Joined the world of Twitter and Facebook so you can follow us.

We are looking forward to 2010. Our goal is one: to help YOU grow your business, successfully and cost-effectively. Through your success, we will continue our success as well.

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Everything You Need To Know About Life Can Be Learned From Santa

- ♦ Encourage people to believe in you.
- ♦ Always remember who's naughty and who's nice.
- ♦ Don't pout.
- ♦ It's as much fun to give as it is to receive.
- ♦ Some days it's okay to feel a little chubby.
- ♦ Bright red can make anyone look good.
- ♦ Wear a wide belt and no one will notice how many pounds you've gained.
- ♦ If you only show up once a year, everyone will think you're very important.
- ♦ Whenever you're at a loss for words, say: "HO, HO, HO!"



As part of our continued commitment to provide you with excellent service, we are pleased to announce some exciting things our customers can look forward to in 2010:

- ♦ Additional tech support staff, who will be introduced in our January newsletter.
- ♦ Launch of a new and improved Web site.
- ♦ Ability for you to receive our newsletter electronically in an effort to continue our going green initiative.
- ♦ Speaking of going green, we'll be giving away cold hard cash with our new referral program.
- ♦ Educational events such as "Lunch & Learn" seminars to keep you up-to-date on the latest technology offerings.
- ♦ Implementation of a new customer portal, which will provide an easy way to submit and view tickets, a searchable knowledgebase, and much more.
- ♦ Live chat and support feature on our Web site.

I would like to thank you for the opportunity you have given us to be your partners in this endeavor. For the future, we at IntegrIT Network Solutions are committed to always be there when you need us – to help you navigate this financial turmoil, to address your needs, to undertake your challenges, and above all to be your "Partner for Growth." It is business associates like you who make our jobs a pleasure and keep our company successful.

On behalf of all of us at IntegrIT Network Solutions, we look forward to serving you in 2010 and wish you and your family health, happiness, and good fortune.

Happy holidays!

Would You Like To Submit An Article, Story or Tip for Bits-N-Bites?

Do you have a funny story or a resource you want to share with other subscribers? Send it to us! We are always looking for new and useful content to add to Bits-N-Bytes, including partners who want to submit articles!

IntegrIT Network Solutions Holiday Schedule:

Please be aware that we will be on a limited schedule and only available to respond to emergency, total network outages during the dates listed below.

IntegrIT Network Solutions, Inc. will be closed for the following holidays:

- ♦ Christmas Day - Friday, December 25, 2009
- ♦ New Years Day - Friday, January 1, 2010

We hope you have a very happy holiday!